

## **Nevada Real Estate Division Important Service Update**

To our valued constituents:

We are writing to you because we value the health and well-being of our real estate community, our staff, and your families.

Nevada State Business Center (NSBC) has been temporarily closed. The Nevada Real Estate Division (NRED) and all its staff are now telecommuting.

**DUE TO THE BUILDING CLOSURE, WE ARE UNABLE TO PROCESS MAIL. ANY SERVICES OUTSIDE OF THE ONLINE SERVICES LISTED BELOW ARE TEMPORARILY SUSPENDED**

**We highly recommend licensees and sponsors to take advantage of these online functions. Division staff is still monitoring voice mails, taking calls and responding to e-mails. So please leave a message and we will try to return your call at the earliest.**

Below are the only services the Division is currently able to provide:

- Online license renewals for:
  - Brokers
  - Broker-salespersons
  - Salespersons
  - Property Managers
  - Business Brokers
  - Appraisers
  - Community Managers
  - Inspectors of Structures
  - Timeshare Agents
  - Timeshare Representatives
- Online course renewals for Continuing Education (CE) courses.
- Course Rosters – Please submit your rosters on the appropriate forms (Form 785A) and email directly to [Education@red.nv.gov](mailto:Education@red.nv.gov).
- Instructor Evaluations - Please submit completed evaluations (Form 612C or Form 612D) and email directly to [Evals@red.nv.gov](mailto:Evals@red.nv.gov).

Additionally:

- Questions regarding licensing, education or complaints; contact the Division at (702) 486-4033 or email: [realest@red.nv.gov](mailto:realest@red.nv.gov).
  
- Questions regarding homeowner association matters, contact the CIC Ombudsman's Office at (702) 486-4480 or email: [CICombudsman@red.nv.gov](mailto:CICombudsman@red.nv.gov)

The Nevada Real Estate Division remains vigilant in our efforts to prevent the spread of COVID-19. Thank you for understanding as we strive to provide essential services to our real estate community during this challenging time. We appreciate your patience.